

# Health Resources for Patients

**Florida/COVID-19** *(click on blue links for more information)*

## 1 Affordable Medications

PhRMA's [Medicine Assistance Tool \(MAT\)](#) is a search engine designed to help patients, caregivers and health care providers learn more about the resources available through the various biopharmaceutical industry programs. MAT is not its own patient assistance program, but rather a search engine for many of the patient assistance resources that the biopharmaceutical industry offers.

## 2 Agency for Health Care Administration: Changes to Medicaid

The AHCA made the following announcement related to COVID-19 changes. A letter granting an 1135 waiver submitted by Florida can be found [here](#).

**Prior Authorization Suspended**: Applicable to medically necessary services: hospital, physician, APRN, Physician Assistant, home health, durable medical equipment and supplies

**Limits on Services Waived**: Applies to limits on early prescription refills for maintenance medications (except controlled substances). Patients diagnosed with COVID-19 will also have no limits on duration, frequency, and scope of services

**Co-payments**: All co-payment requirements are waived for all services  
Provider Enrollment: All medically necessary services for patients diagnosed with COVID-19 will be reimbursed, regardless of where provider is located

## 3 Applying for Assistance

[Unemployment Benefits/How to Apply](#)  
[Health Assistance](#)      [Rent Assistance](#)

[Food Assistance Behavioral](#)  
[Utility Assistance](#)

## 4 Access to Health Care/Health Plans

[Aetna](#) - (until 6/4/20) Zero co-pay telemedicine visits – for any reason.

[AvMed](#) - (3/17/20) Free diagnostic COVID testing, free home delivery of prescriptions; and early refill capability of maintenance medications.

[Bright Health](#) - (3/17/20) - Early medication refills, expanded coverage for COVID health care, more transportation coverage.

[Capital Health Plan](#) - (3/17/20) - Earlier medication refills. Telehealth not covered for all plans.

[Cigna](#) - (3/17/20) - Telehealth coverage flexibility for customers with immunosuppression, chronic conditions or who are experiencing transportation challenges to be treated virtually by in-network physicians; free home delivery of up to 90-day supplies for Rx maintenance medications.

[Compass Rose Benefits](#) - (3/17/20) - Free telemedicine services through Doctor on Demand and through an in-network primary care provider if offered.

[Florida Blue](#) - (3/9/20) - Early medication refills, flexibility with formulary.

[Health First Health Plans](#) - 3/10/20 - will temporarily reduce out-of-network cost-sharing to in-network-cost sharing amounts, where applicable, and will permit Medicare Parts A, B and supplemental Part C benefits to be provided at facilities that are not contracted with Health First.

[Humana](#) - 3/17 - urgent care telemedicine covered, early prescription refills. additional FAQ page [here](#).

[United Healthcare](#) - 3/17 - Early prescription refills